

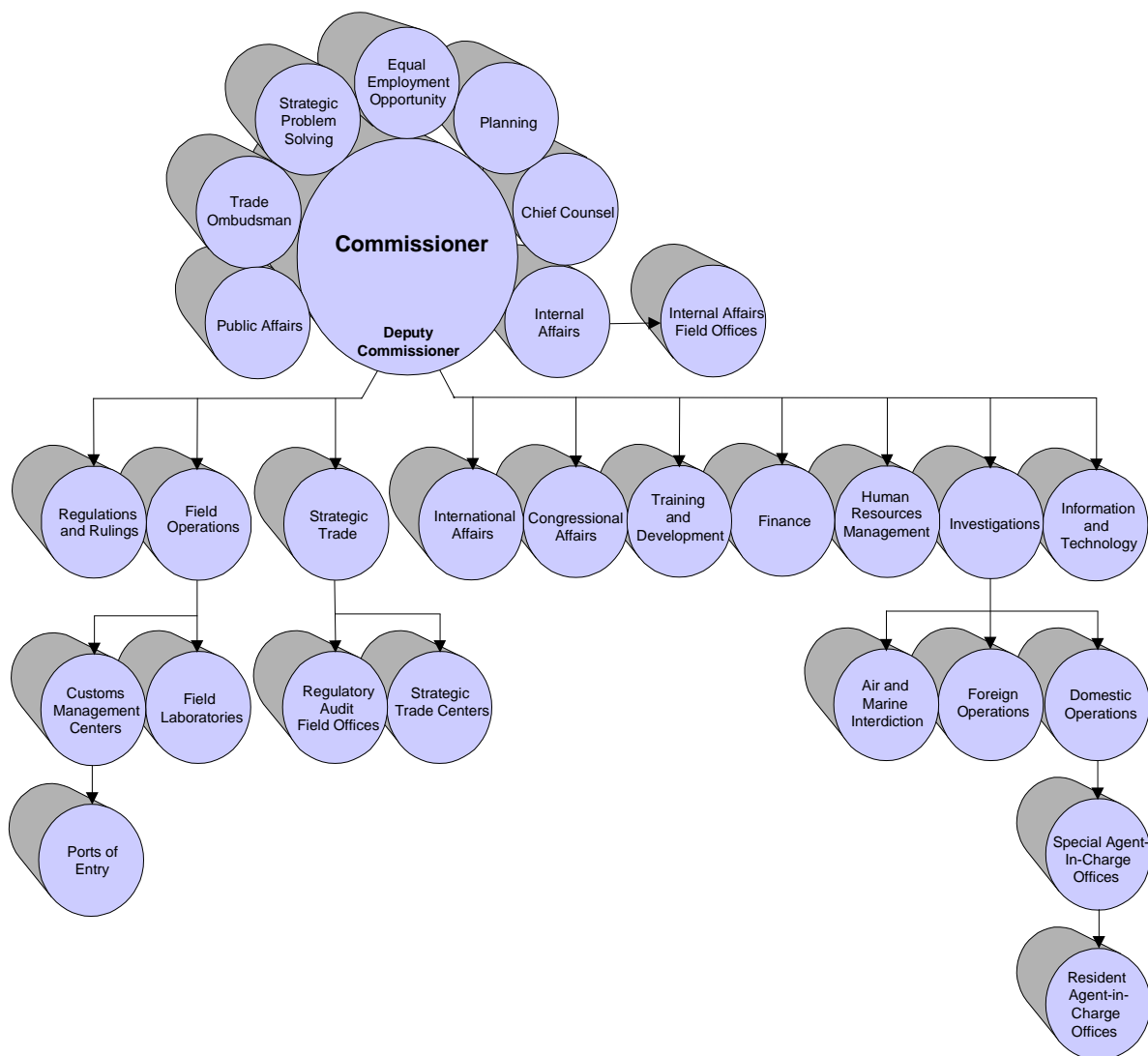


Customs Leadership

Commissioner, Raymond W. Kelly, (202) 927-1000: manages and directs Customs. The Commissioner's staff includes the Office of Public Affairs, the Trade Ombudsman, the Office of Strategic Problem Solving, the Equal Employment Opportunity Office, and the Office of Planning.

Deputy Commissioner, Charles W. Winwood (Acting), (202) 927-1010.

Office of the Chief Counsel, Alfonso Robles, (202) 927-6900: represents and provides legal advice to employees on Customs matters.





Assistant Commissioners:

Office of Congressional Affairs, Seth Statler, (202) 927-1760: Congressional Affairs serves as the liaison for all legislative and congressional matters.

Office of Field Operations (OFO), Robert J. McNarmara (Acting), (202) 927-0100: OFO processes people and merchandise entering and departing the United States; assesses and collects duties; detects and intercepts contraband; ensures imports and exports meet legal entry and exit requirements; classifies merchandise; and verifies import and export statistics. OFO's field structure includes 20 Customs Management Centers (CMCs), over 300 Ports of Entry (POEs), and 7 field laboratories.

Office of Finance (OF), C. Wayne Hamilton, (202) 927-0600: OF is responsible for financial management systems and programs in the areas of accounting, budget, procurement, logistics, and financial management. OF includes the Financial Management Services Center in Indianapolis.

Office of Human Resources Management (HRM), Deborah J. Spero, (202) 927-1250: HRM is responsible for all human resources programs including recruitment, labor and employee relations, employee services and benefits, and safety.

Office of Information and Technology (OIT), S.W. Hall, Jr., (202) 927-0680: OIT is responsible for the development of all information technology systems, inspectional and investigative research and development programs, and managing all computer resources.

Office of Internal Affairs (IA), William A. Keefer, (202) 927-1800: IA is responsible for internal security, integrity, and management inspection programs. IA's field structure includes 21 field offices. The Assistant Commissioner, IA, reports directly to the Commissioner on all matters.

Office of International Affairs (INA), Douglas M. Browning, (202) 927-0400: INA manages international activities by promoting law enforcement and trade facilitation goals through bilateral and multilateral agreements and initiatives, including international training and assistance.

Office of Investigations (OI), Bonni G. Tischler, (202) 927-1600: OI manages Customs investigative arm. OI provides intelligence and manages the air and marine interdiction programs. Additionally, the field structure includes 20 Special Agent-in-Charge Offices, over 100 Resident Agent-in-Charge Offices, 10 air branches, 10 air units, 16 marine interdiction units, and 23 foreign attaché offices.

Office of Regulations and Rulings (OR&R), Stuart P. Seidel, (202) 927-0760: OR&R issues legal rulings, drafts regulations, and provides informed compliance information to the trade community.

Office of Strategic Trade (OST), Robert S. Trotter, (202) 927-0570: OST analyzes major trade issues, develops strategies to assess and increase compliance, and leads the integrated trade measurement program, including compliance measurement and assessment. OST consists of operations and analytical development divisions at Headquarters, 5 Strategic Trade Centers, and 33 Audit offices nationwide as well as the Strategic Analysis Staff in New York.

Office of Training and Development (OTD), Marjorie L. Budd, (202) 927-0730: OTD is responsible for the planning, execution, and inspection of all workforce training and career development. Through its policies, instructional systems, standards, and technology, OTD ensures that Customs employees and managers possess the competencies they need to perform at the highest levels of professionalism and integrity throughout their careers.

Did you know?

Herman Melville (author of *Moby Dick*), Pat Garrett (the sheriff who caught Billy "the Kid"), President Ulysses S. Grant, President Chester Arthur, and Teddy Roosevelt's "Rough Riders" were some of the famous people who were Customs Officers.